

QUALITY POLICY

The APPLEXION Quality Policy is oriented towards the satisfaction of both external and internal customers and is supporting our vision and the designed strategy in compliance with current regulations, our societal and environmental commitments and ISO 9001 (2015) requirements.

This policy priority aims at supporting our growth challenges respecting our 3 values of Commitment, Innovation and Care for People through the following actions:

- Be engaged in the implementation of our processes and look after potential improvements in relation to our strategic actions,
- Improve our Customer Relations through a better understanding of the current and future needs of our customers and through the respect of our commitments at any step of their project,
- Increase the performance and competitiveness of our products and services through innovation, the development of our processes and the efficiency of our operations,
- Increase the competence of our team in order to meet these new challenges, especially by training them in continuous improvement tools and methods and transmitting our expertise more broadly,
- Increase our profitability and sustainability (EBITDA / Free Cash Flow) and business development (turnover, new services).

For the implementation of this policy, the APPLEXION Management relies on a Balanced Score Card integrating the process indicators and the following of strategic actions STEP (STrategic Executive Plan). The business and quality objectives associated to these indicators are established every year, and regularly monitored and reevaluated as necessary throughout the year by the CODIR. The management of our processes by their pilots, as well as their integration by each employee is a priority for the Management.

We rely on the involvement of everyone in the efforts of quality and continuous improvement, believing that it could provide a major contribution for our growth and profitability.

Saint-Maurice de Beynost, 2024 June, the 17th



Damien BRICHANT
President



Christine POTIER
Quality Manager